

INFORMATION ON THE RIGHT TO CANCEL THE AGREEMENT

SAMPLE NOTIFICATION ON CANCELLATION OF THE AGREEMENT

Right to cancel the agreement

You enjoy the right to cancel this agreement within 30 days, without providing a reason,

The deadline for cancellation expires 30 days after you have entered into possession of the goods or any person designated by you other than the courier has entered into possession of the goods.

In order to use the right to cancel the agreement, you need to inform us, i.e. E-R2 Sp. z o.o. S.K.A. with its registered office in Suchy Las, KRS 0000441930, postal address: ul. Stara Droga 3, 62-002 Suchy Las, e-mail: contact@bergstern.ch, tel. +48 61 895 57 88, about your decision to cancel this agreement by way of an explicit declaration (for example, by a letter sent via post, fax or e-mail).

You may use the sample form for cancellation of the agreement, however, it is not mandatory.

To remain within the deadline for cancelling the agreement, it is sufficient that you sent a notification of the execution of your right to cancel the agreement before the term to cancel the agreement lapses.

The right to cancel does not apply to the contracts for the supply of goods that are made to the consumer's specifications or are clearly personalised.

Effect of cancelling the agreement

If you cancel this agreement, we shall return you all received payments, including the cost of goods delivery (excluding any additional costs resulting from the delivery method selected by you other than the least expensive common manner of delivery proposed by us) immediately and in any case not later than within 14 days from the date when we were informed about your decision to execute the right to cancel the agreement. The return of payment shall be done with the use of the same payment method, which was selected by you for the original transaction unless you have explicitly agreed to another solution; in either case you shall not incur any costs related to such a return. We may put the return of payment on hold until we receive the goods or until we receive a proof of its dispatch, whichever comes first.

Please, send back or deliver the goods immediately, however not later than within 14 days from the date when you have informed us on the cancellation of this agreement. The deadline shall be met if you sent the goods back before the term of 14 days lapses.

You will have to cover the direct costs of returning the item.

You shall be exclusively responsible for the reduced value of the item resulting from its usage in a manner different than necessary to state its character, features and/or operation.

CANCELLATION OF THE AGREEMENT - SAMPLE FORM

(this form should be filled in and sent back only in the case of an intention to cancel the agreement)

- Addressee: E-R2 Sp. z o.o. S.K.A. with its registered office in Suchy Las, KRS 0000441930, postal address: ul. Stara Droga 3, 62-002 Suchy Las, e-mail: contact@bergstern.ch, tel. +48 61 895 57 88

- Hereby, I/we (*) notify you of the intention to cancel the sales agreement of the following items (*) the delivery agreement of the following items (*) the contract for specific work to make the following items (*) / the contract to provide the following service (*):

- Order number _____

- E-mail address _____

- Date of agreement conclusion(*)/ _____
receipt (*)

- Method to return payment (e.g. bank _____
account number)

- Customer's name _____

- Customer's address _____

- Customer's signature _____
(only if sent in paper form)

- Date _____

(*) – delete if not applicable